

Syncing the SkyBell

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Available Online



Syncing the SkyBell (Android)

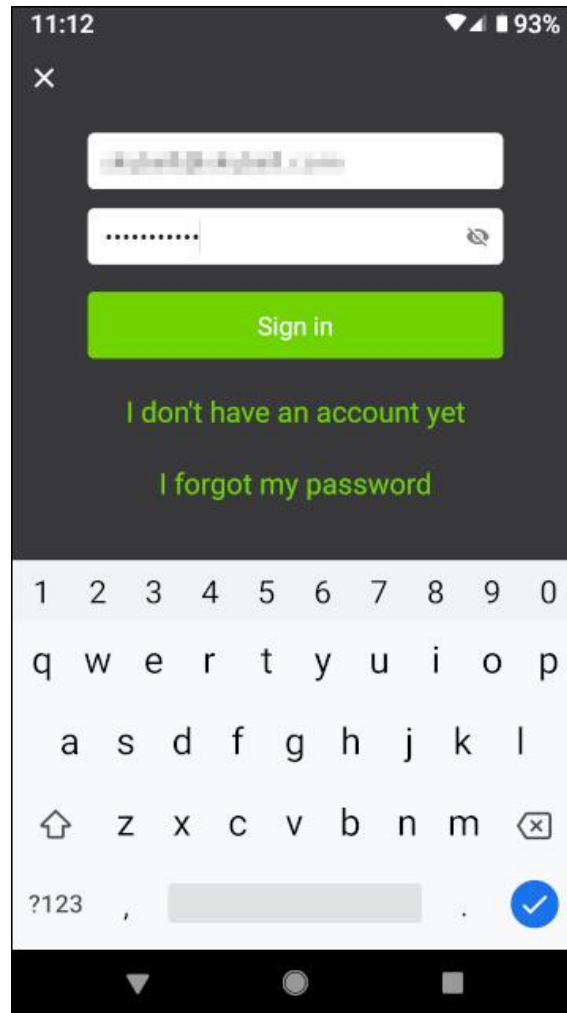
Step 1

- Open the SkyBell app from your smart device home screen.
- Tap the **Sign in** button.



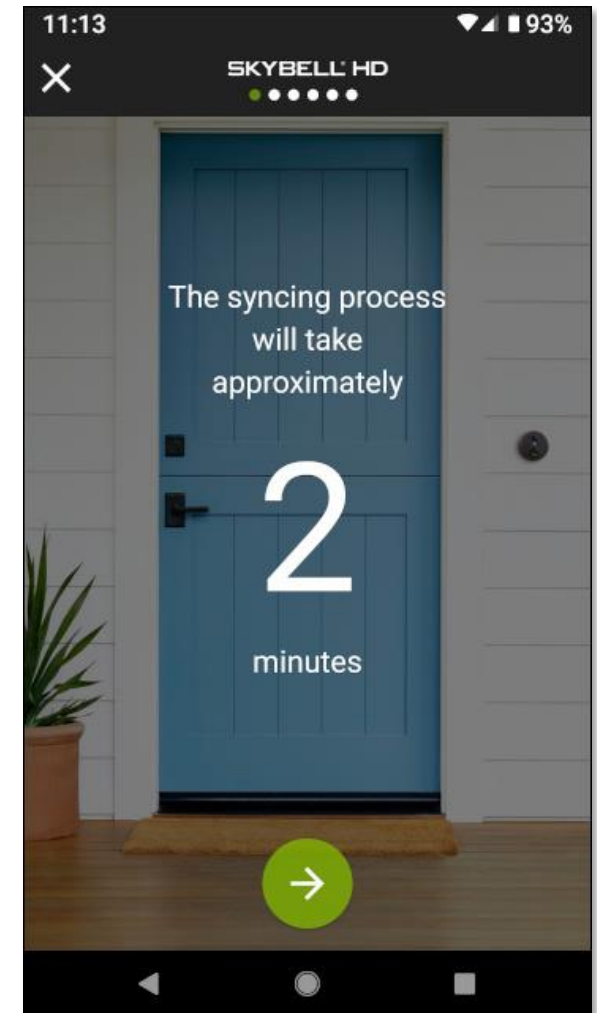
Step 2

- Enter your **SkyBell account email address**.
- Enter your **SkyBell account password**.
- Tap the **Sign in** button.



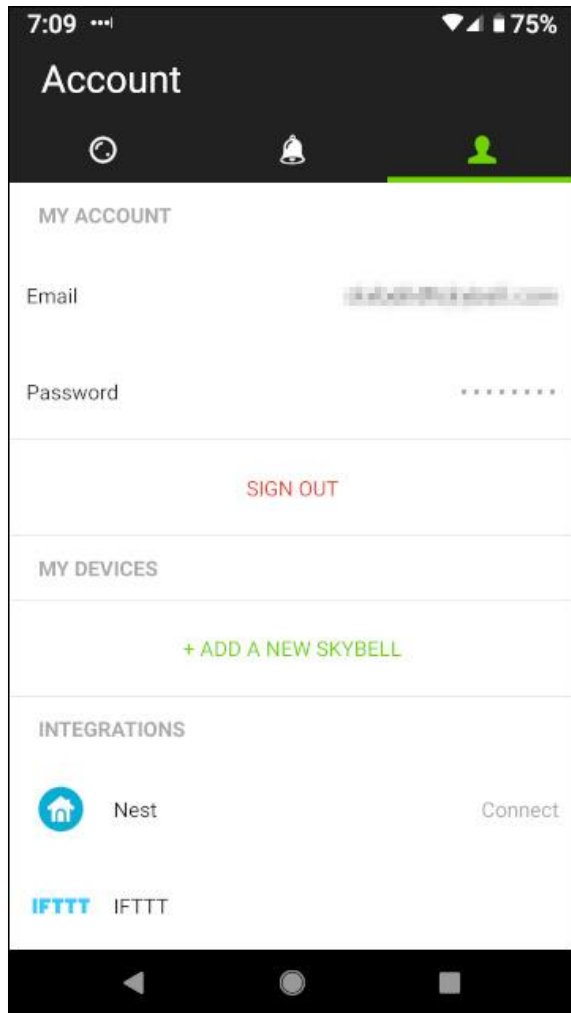
Step 3

- If there is no SkyBell device attached to your account (which is the case, if you have just created your SkyBell account), you will see the following screen:
- Tap the **Continue** button at the bottom of the screen.



If you do not see the *Add a SkyBell* screen, do the following:

- Tap the **Account** button. The screen below will be displayed.
- Under the *MY DEVICES* section, tap the **+ Add New SkyBell** button. This will take you to the correct screen.
- Tap the **Continue** button at the bottom of that screen.



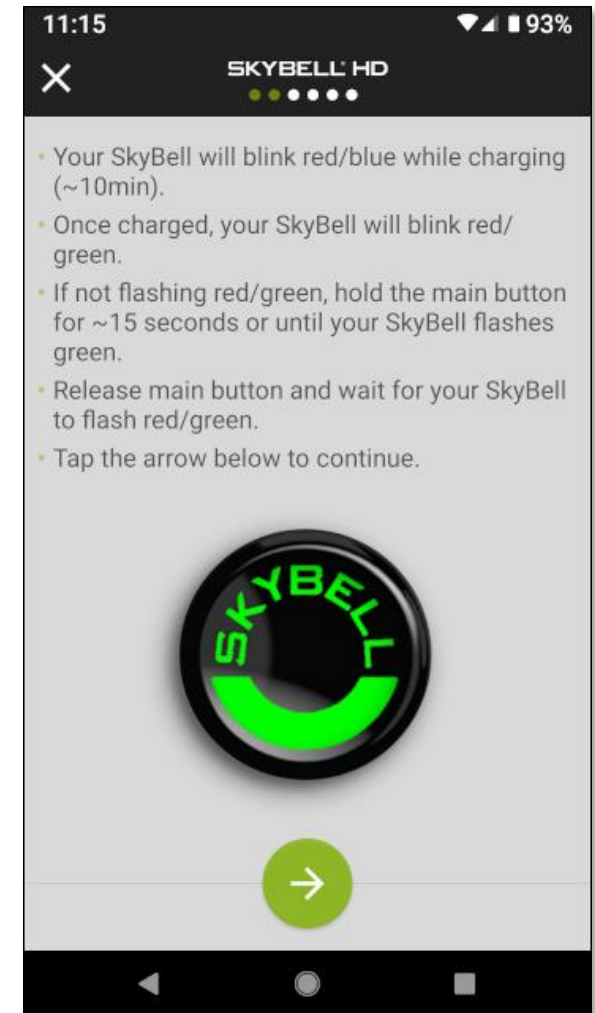
Step 4

Put the SkyBell device into *Sync Mode*. The SkyBell device is in *Sync Mode* when the LED is blinking **red / green**.

- If your SkyBell device is already in *Sync Mode* (LED blinking **red / green**), tap the **Continue** button at the bottom of the screen.



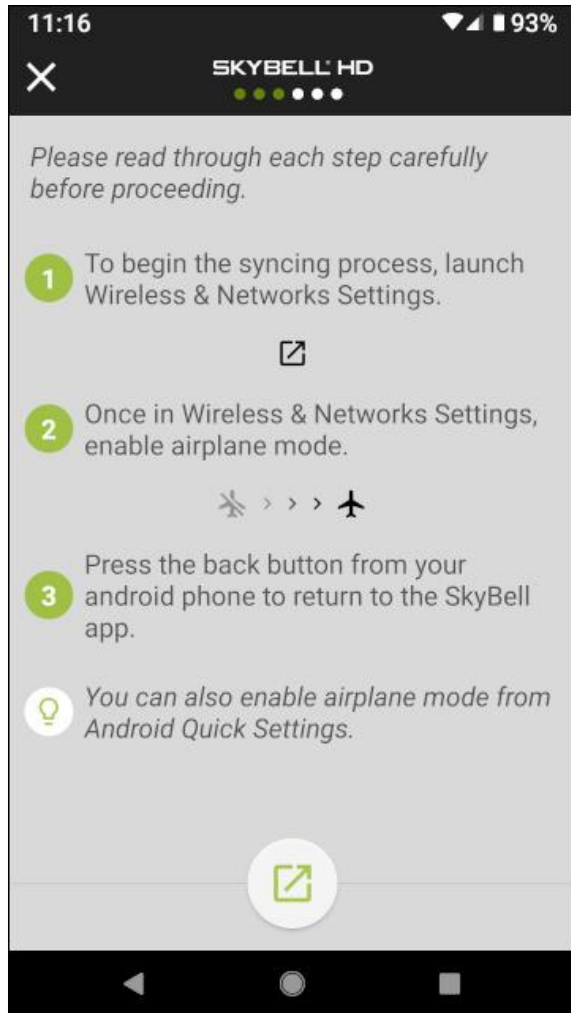
- If not, **press & hold the SkyBell device's button** (for approximately 15 seconds) until the LED blinks **green** rapidly, then **release the button**. Approximately 5-10 seconds after the LED starts blinking **green** the LED will change to blinking **red / green**. Then, tap the **Continue** button at the bottom of the app screen.



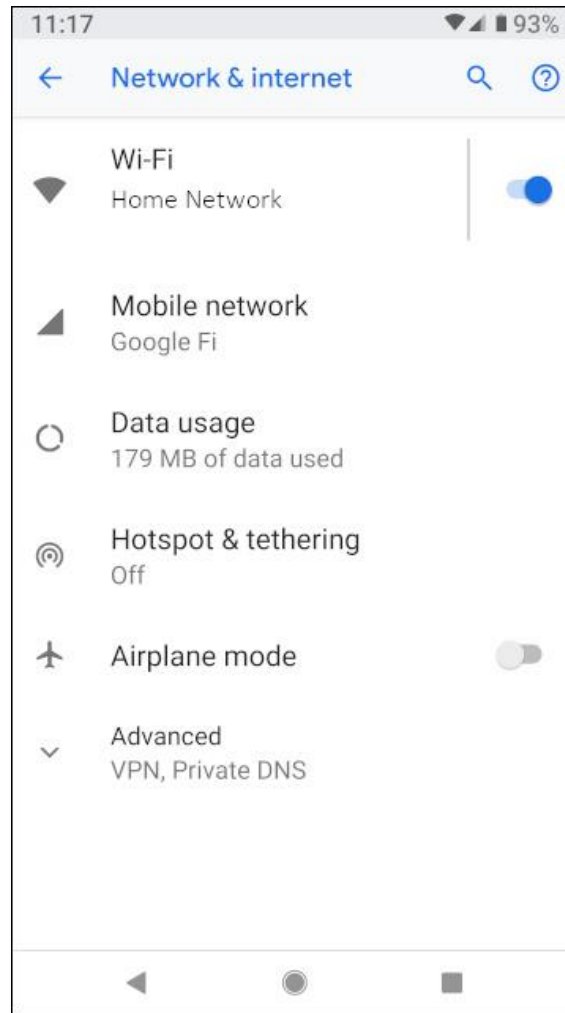
Step 5

In *Sync Mode* the SkyBell device creates a temporary ad-hoc Wi-Fi network. The SkyBell app connects to this Wi-Fi network to configure the SkyBell device. Connect to the SkyBell device's Wi-Fi network by following these simple steps:

- Navigate to your **smart device's Wireless & Networks Settings** screen by pressing the **navigation icon button** at the bottom of the screen.

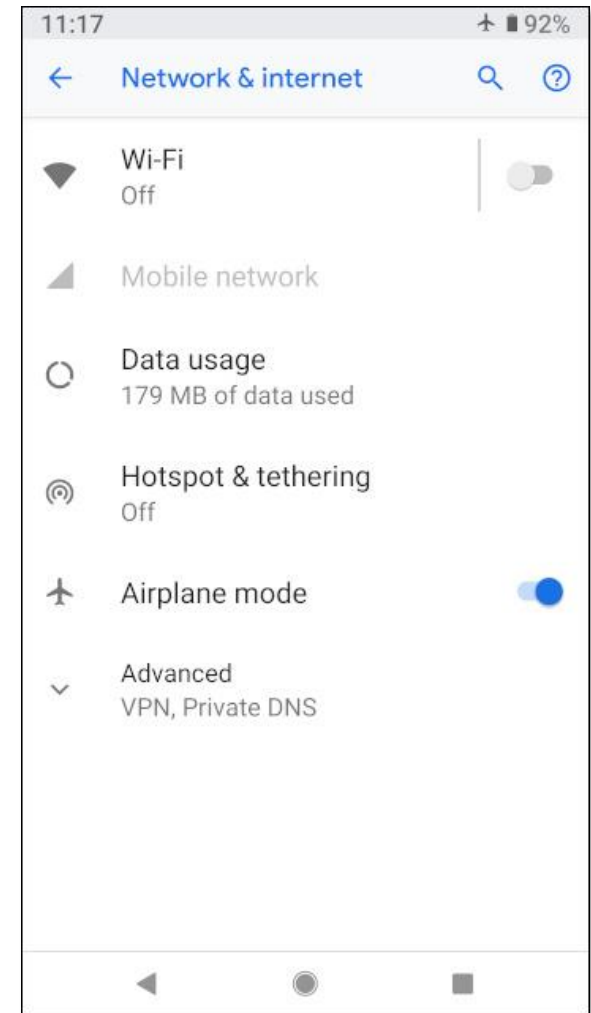


A similar screen to the one below will be displayed.



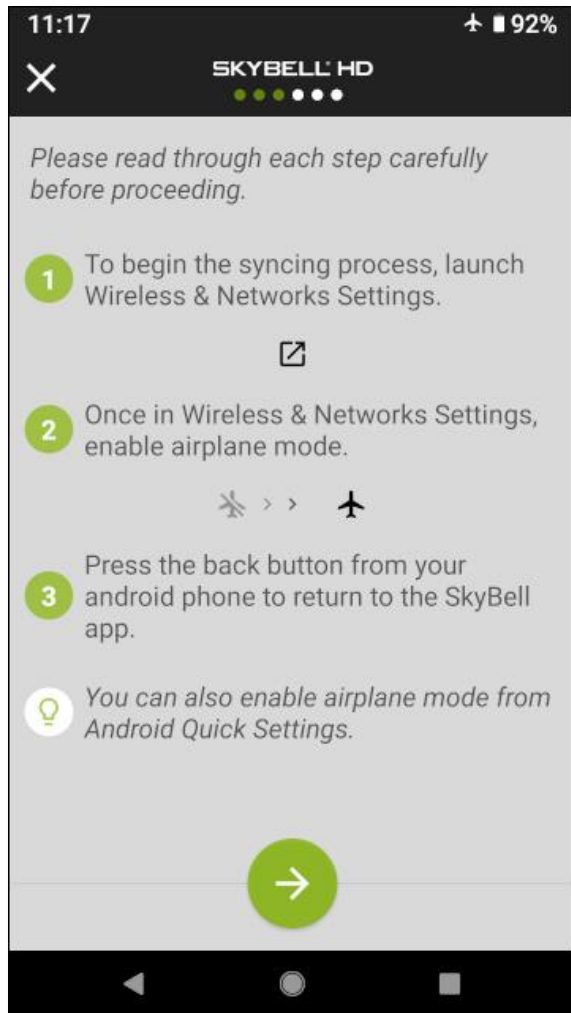
Step 6

- Enable **Airplane mode** by tapping the toggle control.
- Return to the SkyBell app by pressing the **Back** button on your smart device.



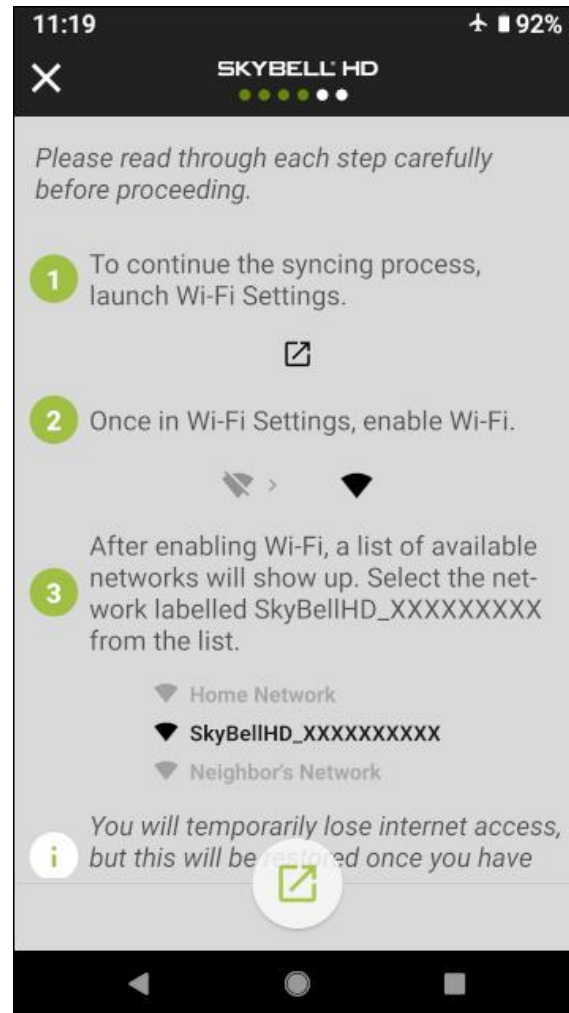
Step 7

- Tap the **Continue** button at the bottom of the screen.



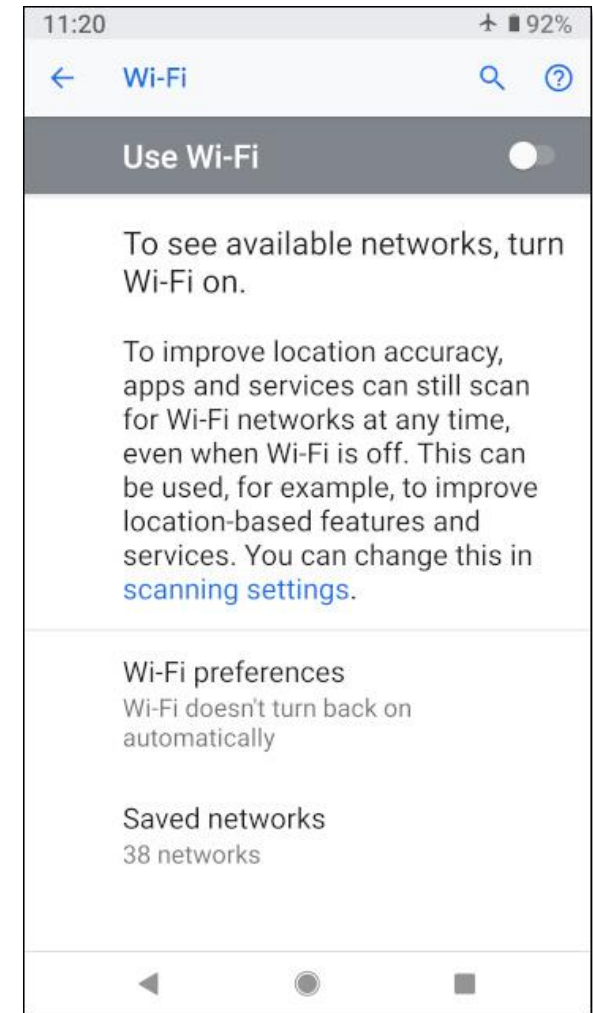
Step 8

- Navigate to your **smart device's Wi-Fi Settings** screen by tapping the **navigation icon button** at the bottom of the screen.



Step 9

- Enable your smart device's Wi-Fi function by tapping the **Use Wi-Fi** toggle control.

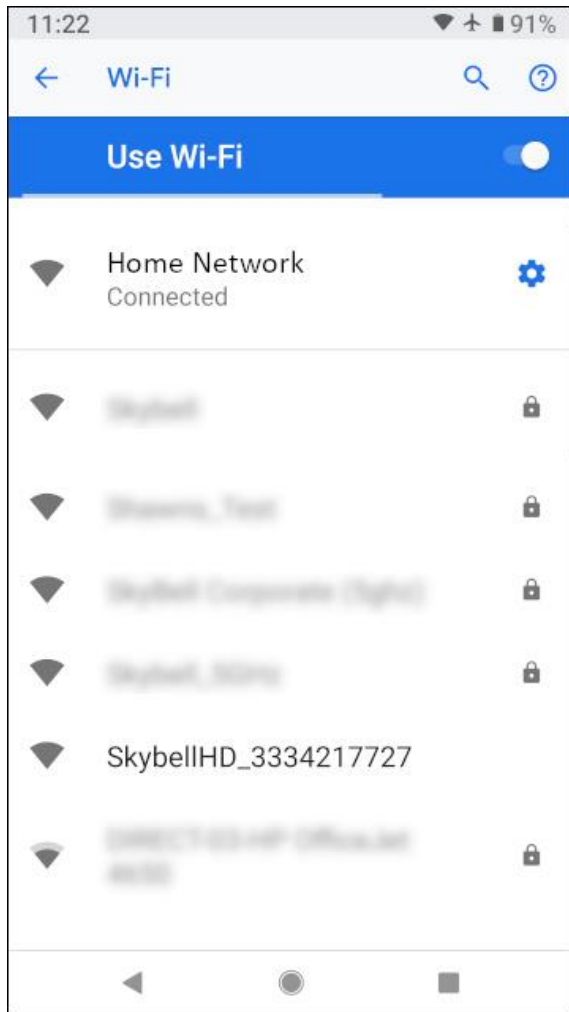


Step 10

A similar screen to the one below will be displayed.

- Tap the **SkyBellHD_XXXXXXXX** network. The numbers after *SkyBellHD_* will be different to the ones shown.

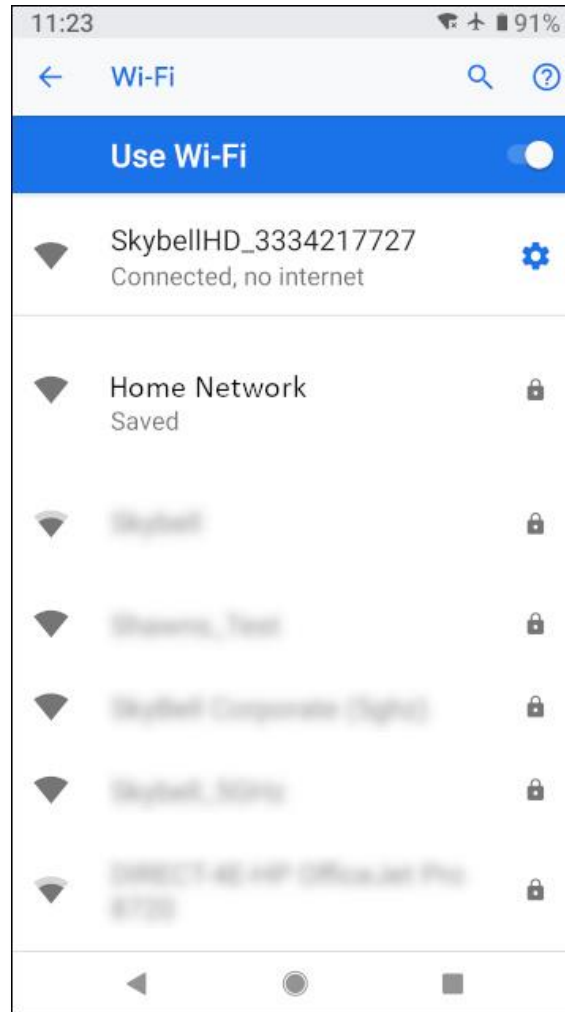
This will connect your smart device to the SkyBell device's Wi-Fi network.



Step 11

A similar screen to the one below will be displayed.

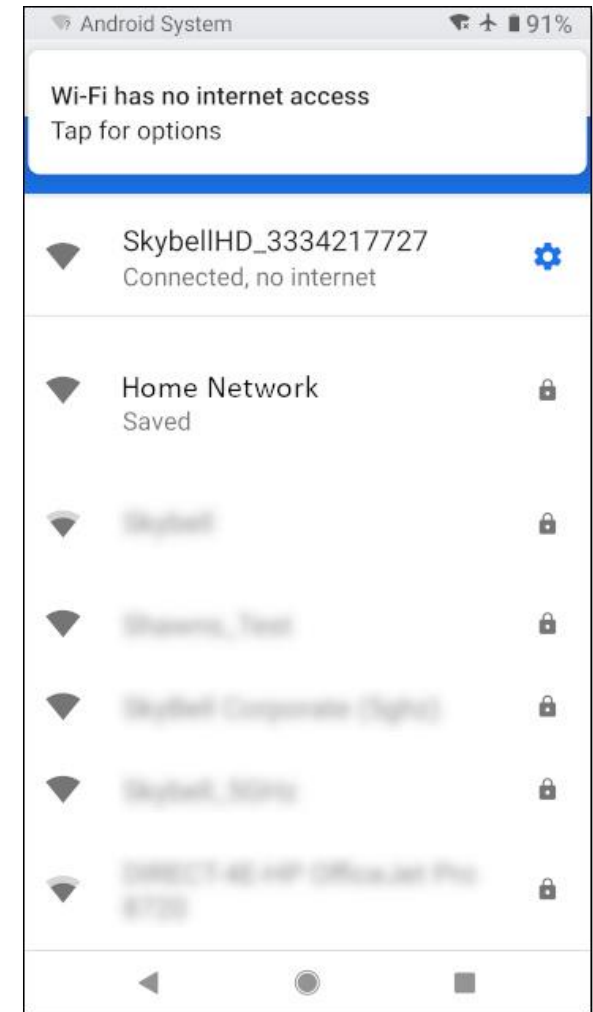
- **Verify** that the *SkyBellHD_XXXXXXXX* network is selected (at the top of the screen). The status of this network will be shown as *Connected, no internet*.
- Return to the SkyBell app by pressing the **Back** button on your smart device.



Your device may display a notification that the *Wi-Fi network has no internet access*. This is normal and expected at this point in the syncing process.

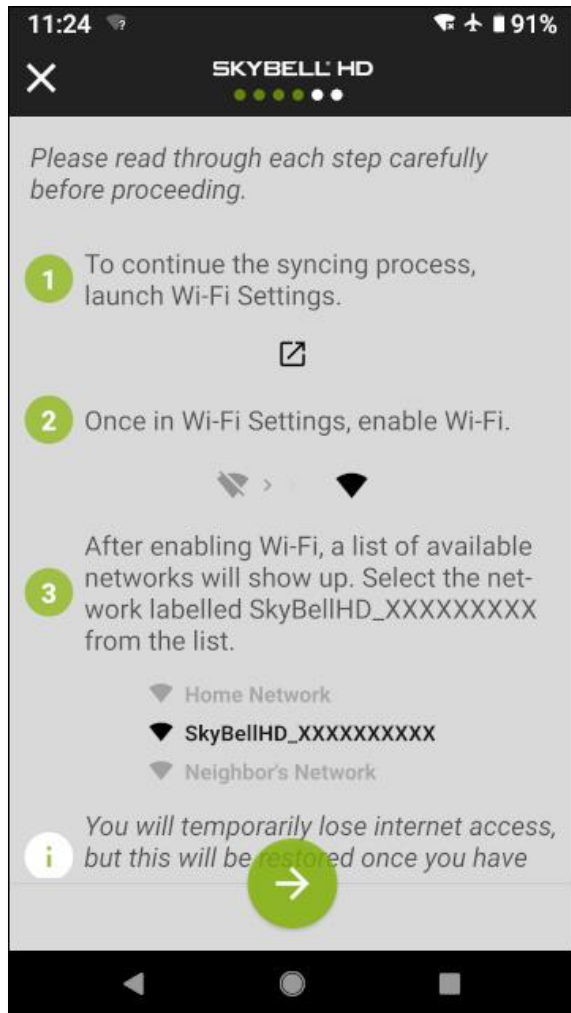
Please **ignore** this notification.

- As stated in Step 11, return to the SkyBell app by pressing the **Back** button on your smart device.

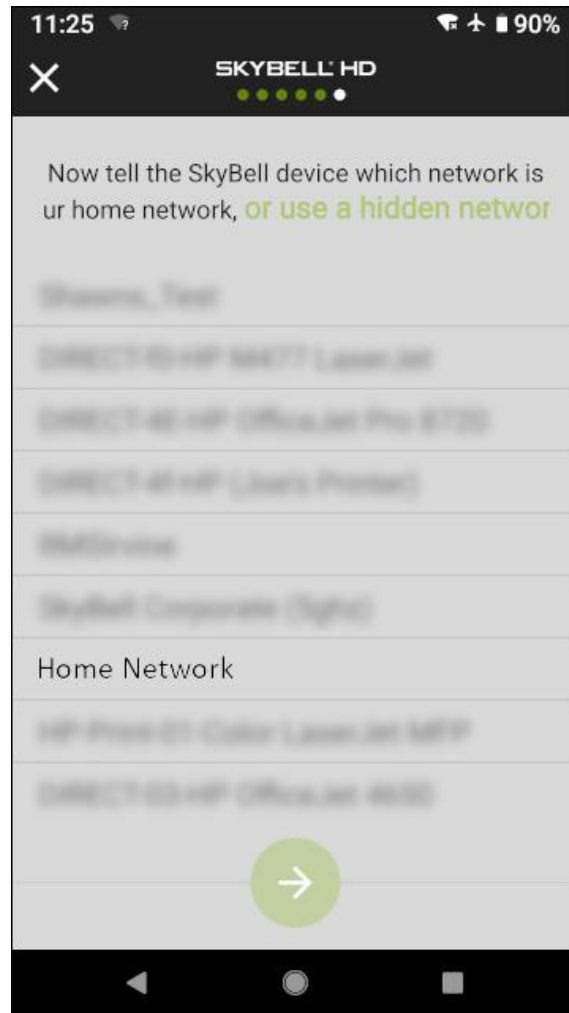


Step 12

- Tap the **Continue** button at the bottom of the screen.

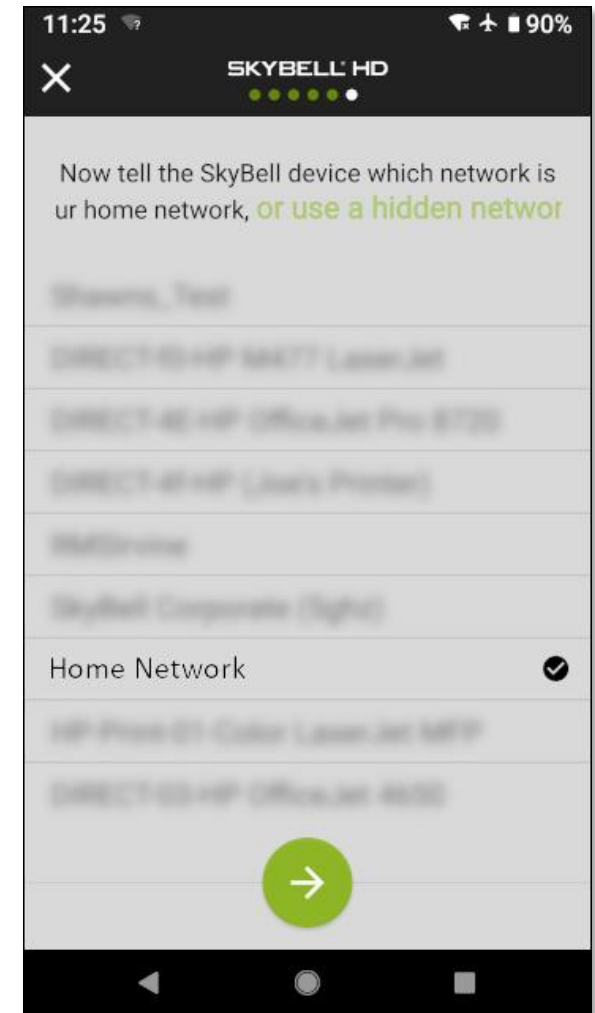


A similar screen to the one below will be displayed.



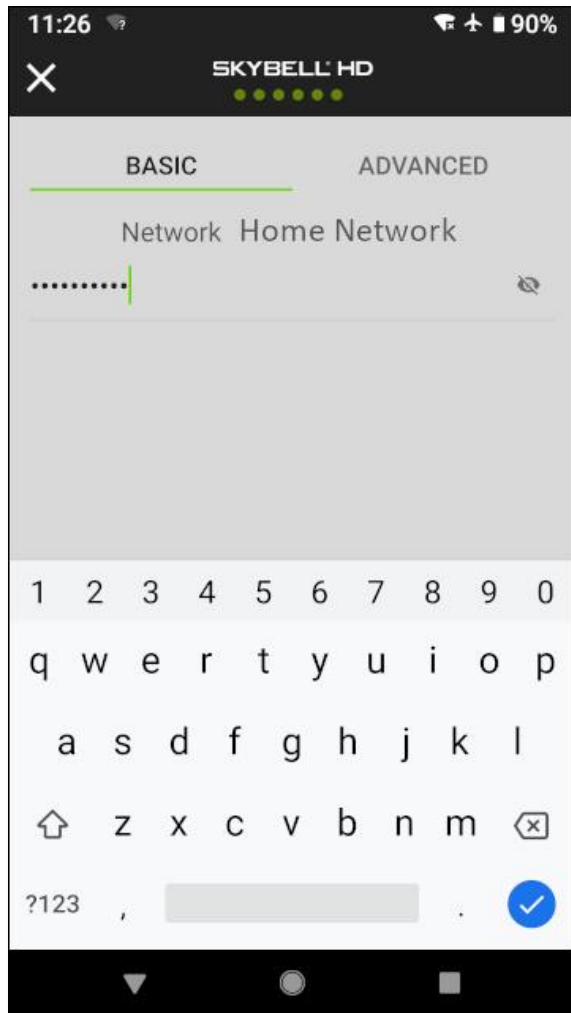
Step 13

- Select your **home Wi-Fi network** by tapping on the appropriate network name.
- Tap the **Continue** button at the bottom of the screen.



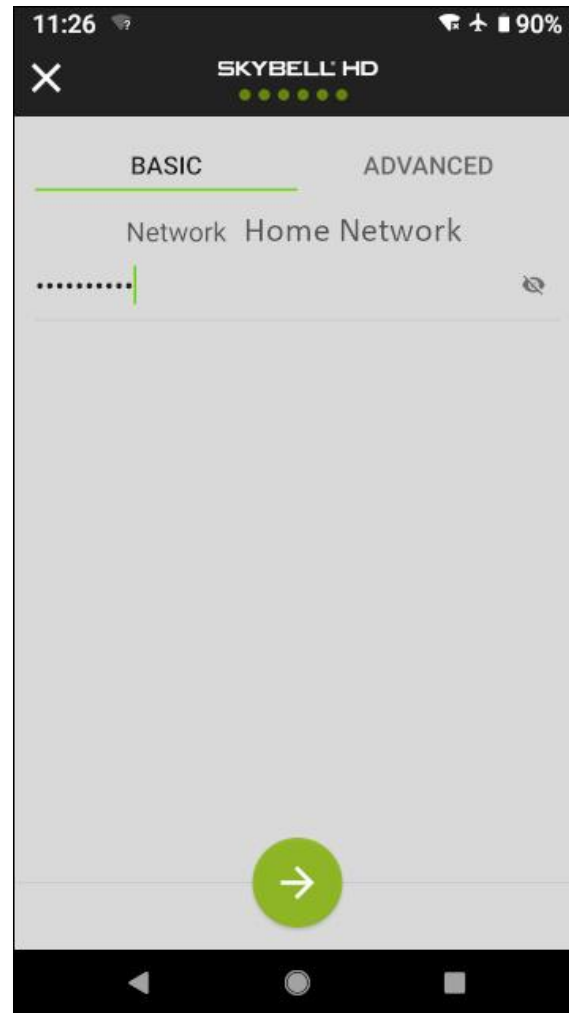
Step 14

- Enter your **home Wi-Fi network password**, allowing your SkyBell device to connect to your home Wi-Fi network.



Step 15

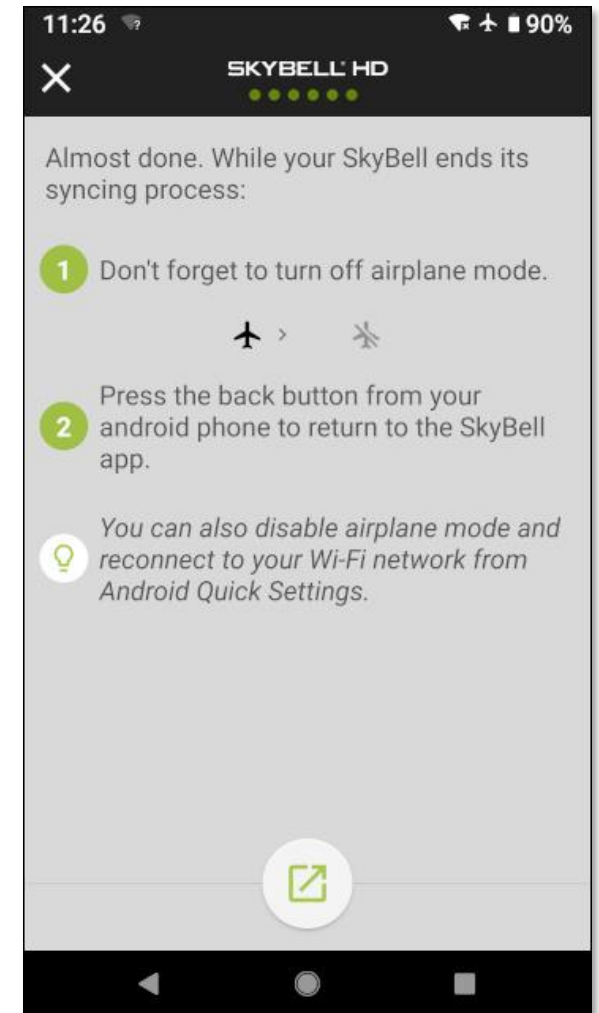
- Tap the **Continue** button.



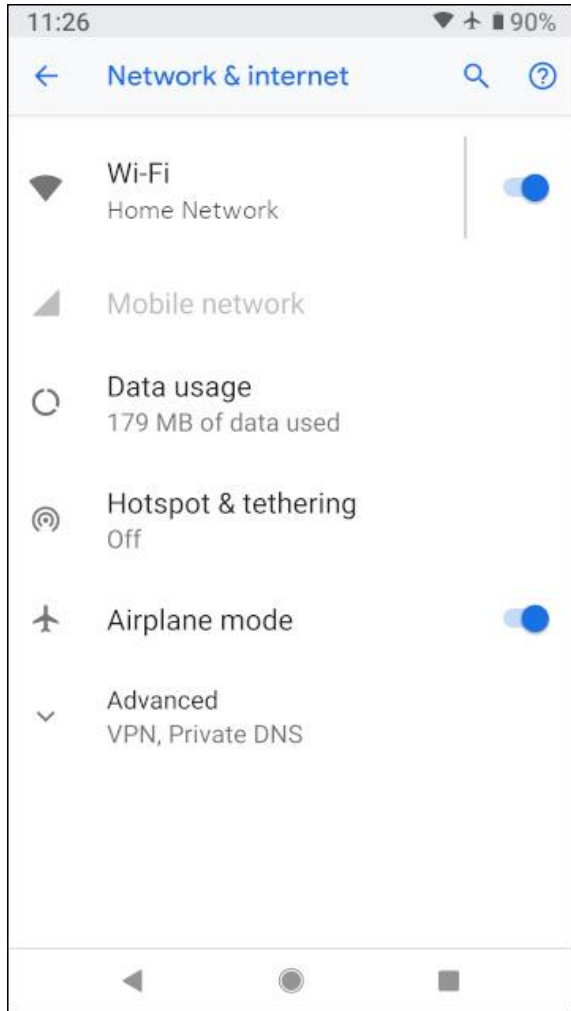
Step 16

You can now turn off **Airplane mode** to return your smart device to its previous configuration.

- Again, navigate to your **smart device's Wireless & Networks Settings** screen by pressing the **navigation icon button** at the bottom of the screen.

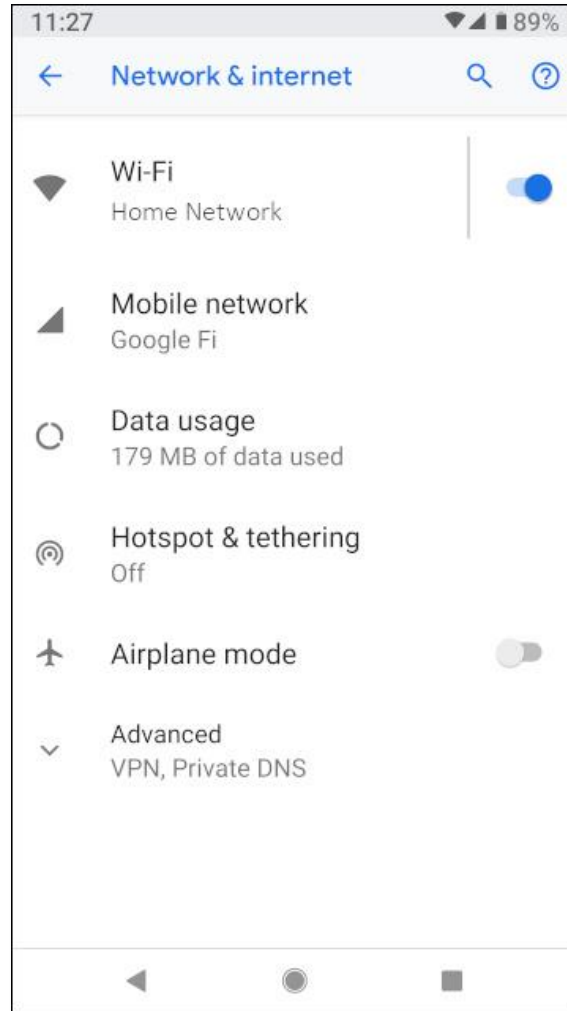


A similar screen to the one below will be displayed.



Step 17

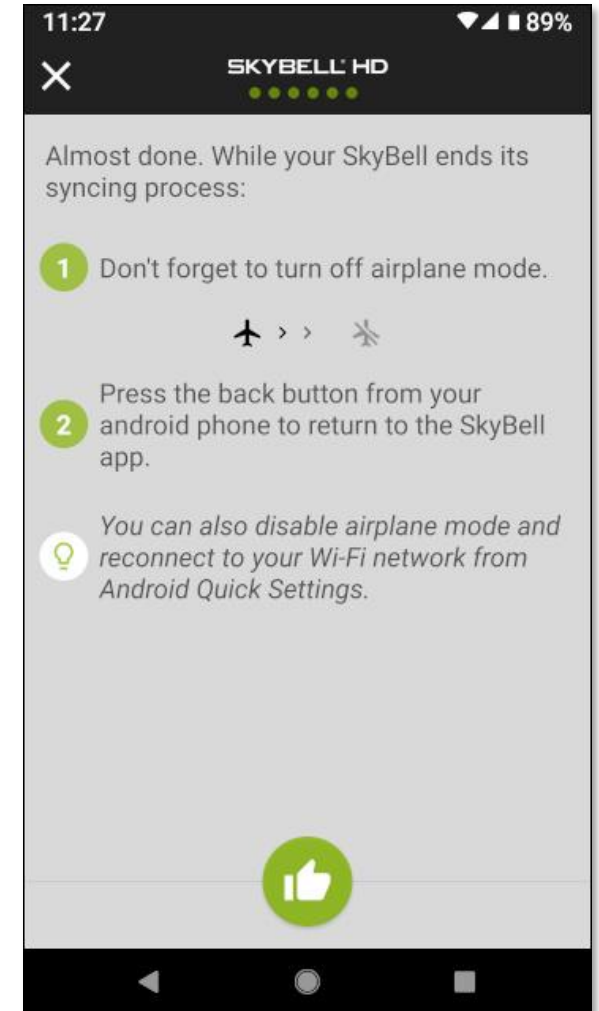
- Disable **Airplane mode** by tapping the toggle control.
- Return to the SkyBell app by pressing the **Back** button on your smart device.



Step 18

The screen below will be displayed.

- Tap the **Thumbs Up icon** button at the bottom of the screen.

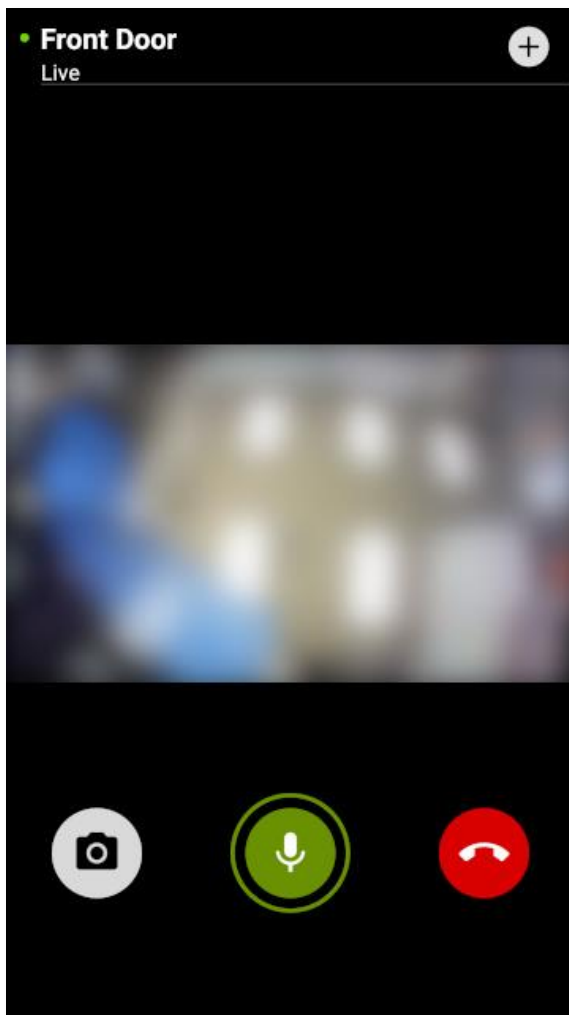


Step 19

Once the SkyBell device has been successfully configured, the LED will change from blinking **orange** rapidly to blinking **blue** / **green**, and finally to solid **green**.

The SkyBell automatically enters *Call mode* showing the live video stream from the camera.

- Tap the red **Hang-up icon** button to end the live-call stream.



Congratulations!

You have successfully set up your SkyBell.

Syncing the SkyBell (iOS)

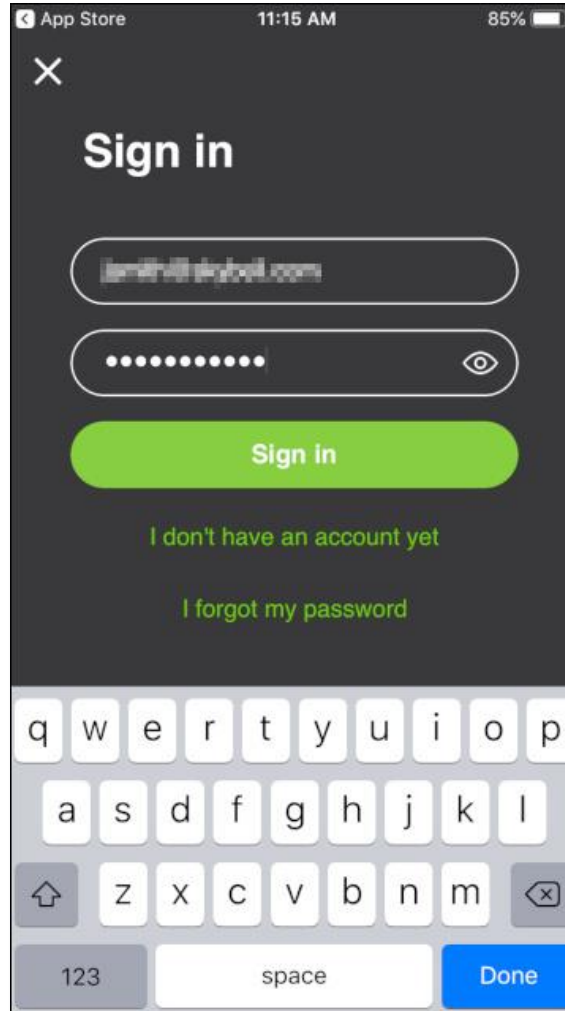
Step 1

- Open the **SkyBell app** from your smart device home screen.
- Tap the **Sign in** button.



Step 2

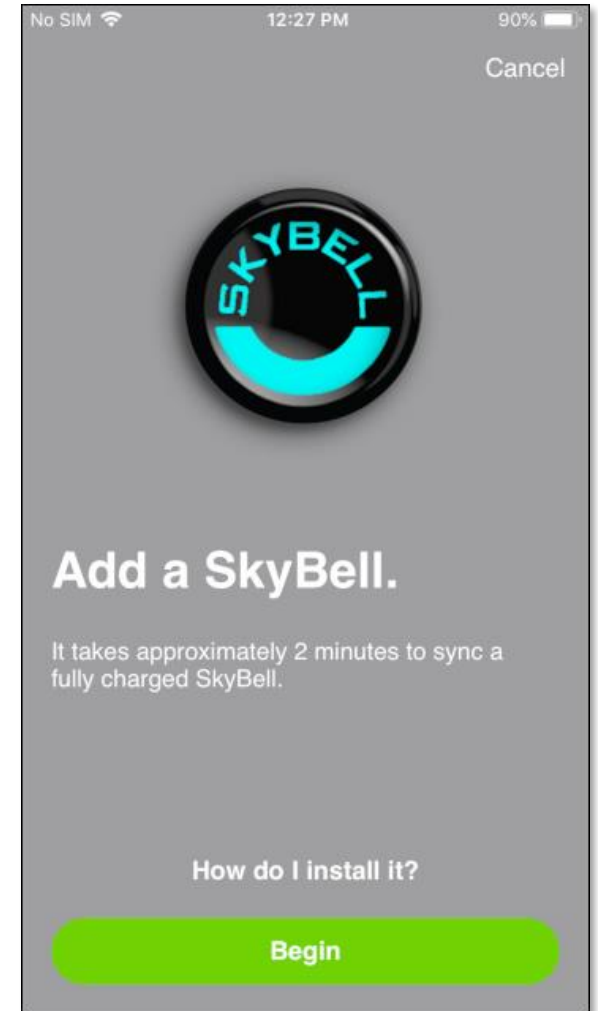
- Enter your **SkyBell account email address**.
- Enter your **SkyBell account password**.
- Tap the **Sign in** button.



Step 3

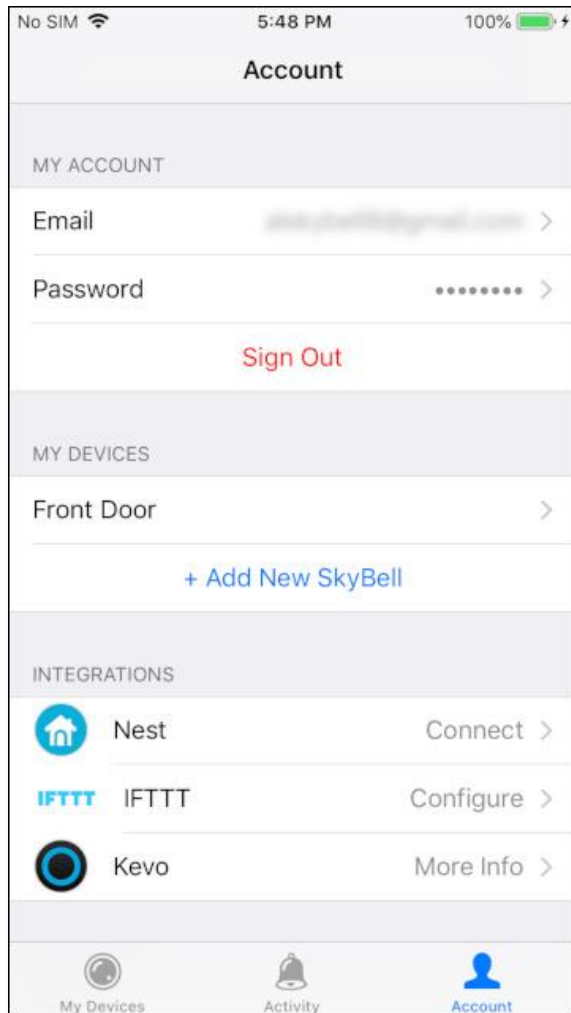
If there is no SkyBell device attached to your account (which is the case, if you have just created your SkyBell account), you will see the following screen:

- Tap the **Begin** button.



If you do not see the *Add a SkyBell* screen, do the following:

- Tap the **Account** button. The screen below will be displayed.
- Under the *MY DEVICES* section, tap the **+ Add New SkyBell** button. This will take you to the correct screen.
- Continue by tapping the **Begin** button.

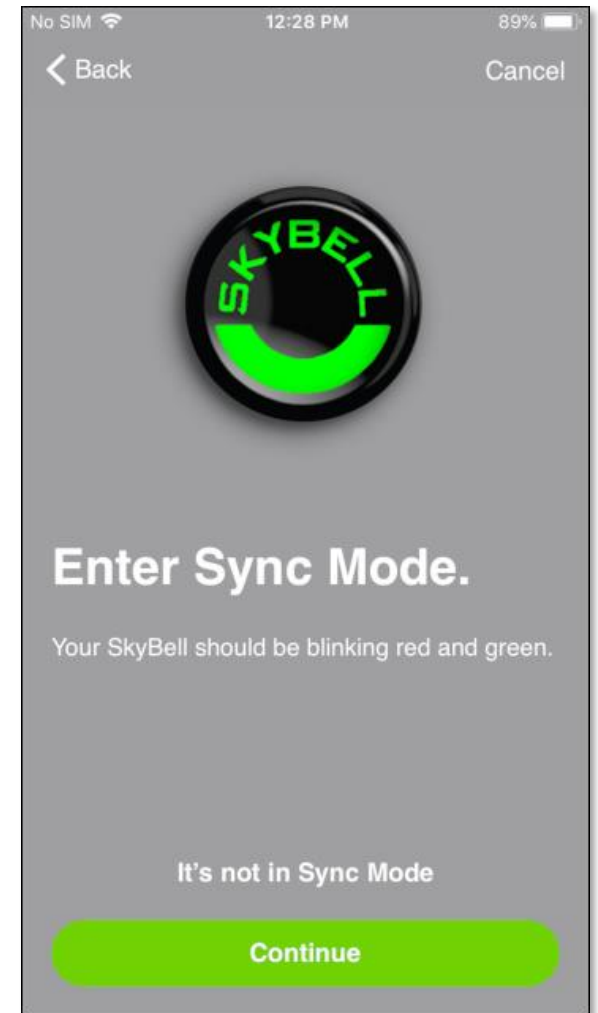
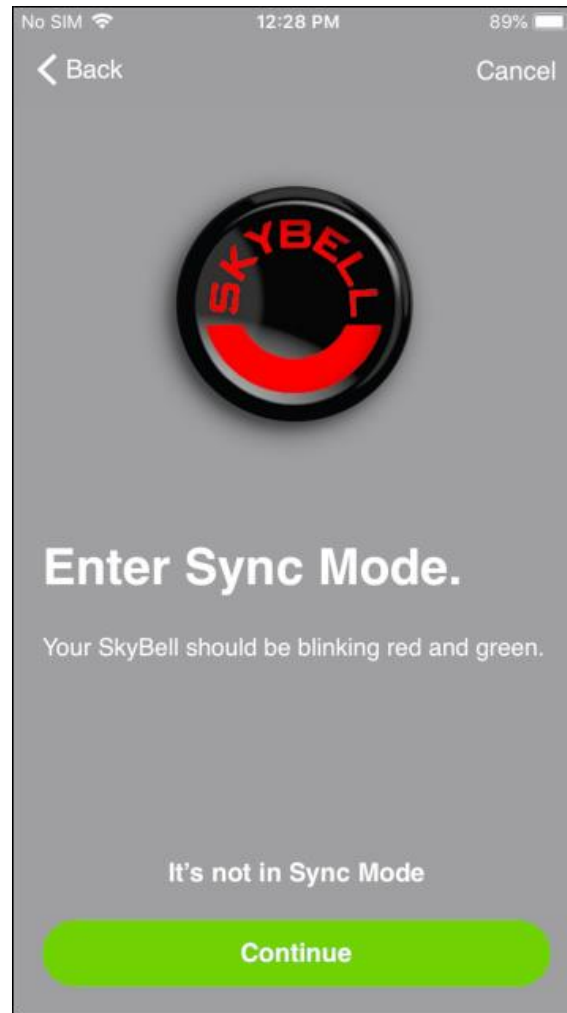


Step 4

Put the SkyBell device into *Sync Mode*. The SkyBell device is in *Sync Mode* when the LED is blinking **red / green**.

- If your SkyBell device is already in *Sync Mode* (LED blinking **red / green**), tap the **Continue** button at the bottom of the screen.

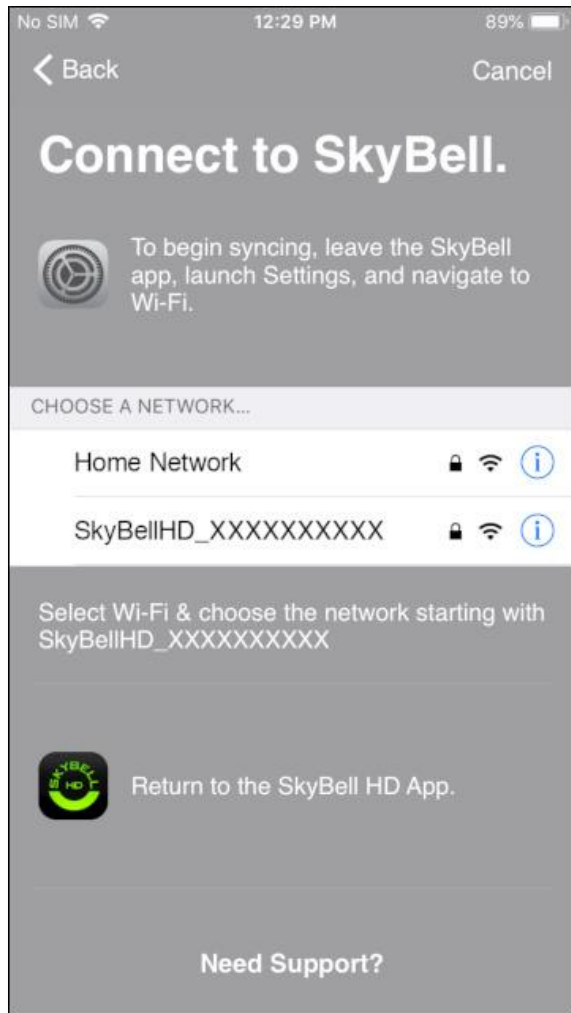
- If not, **press & hold the SkyBell device's button** (for approximately 15 seconds) until the LED blinks **green** rapidly, then release the button. Approximately 5-10 seconds after the LED starts blinking **green** the LED will change to blinking **red / green**. Then, tap the **Continue** button at the bottom of the screen.



Step 5

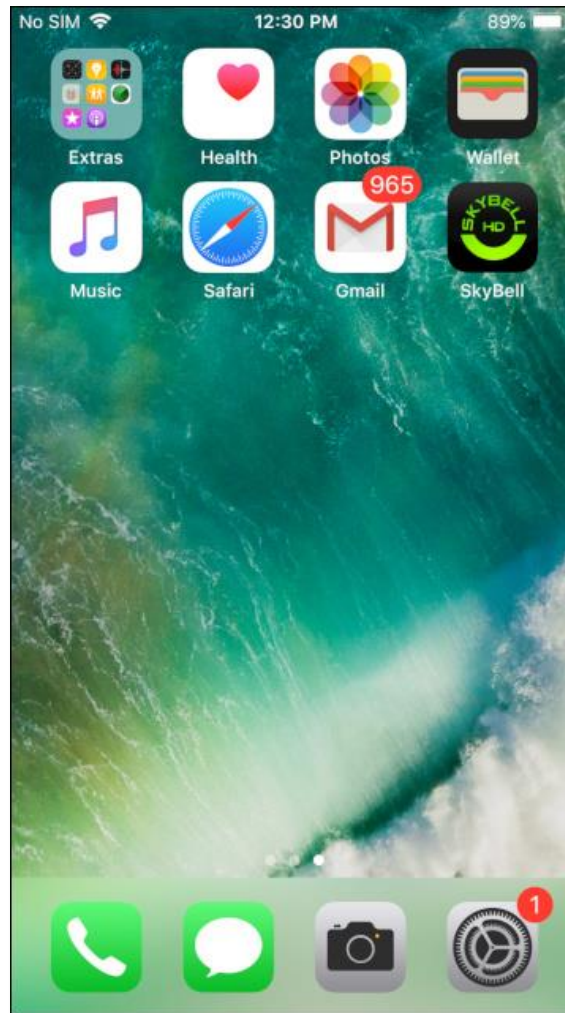
In *Sync Mode* the SkyBell device creates a temporary ad-hoc Wi-Fi network. The SkyBell app connects to this Wi-Fi network to configure the SkyBell device. Connect to the SkyBell device's Wi-Fi network by following these simple steps:

- Press your **smart device's Home button** to leave the SkyBell app.



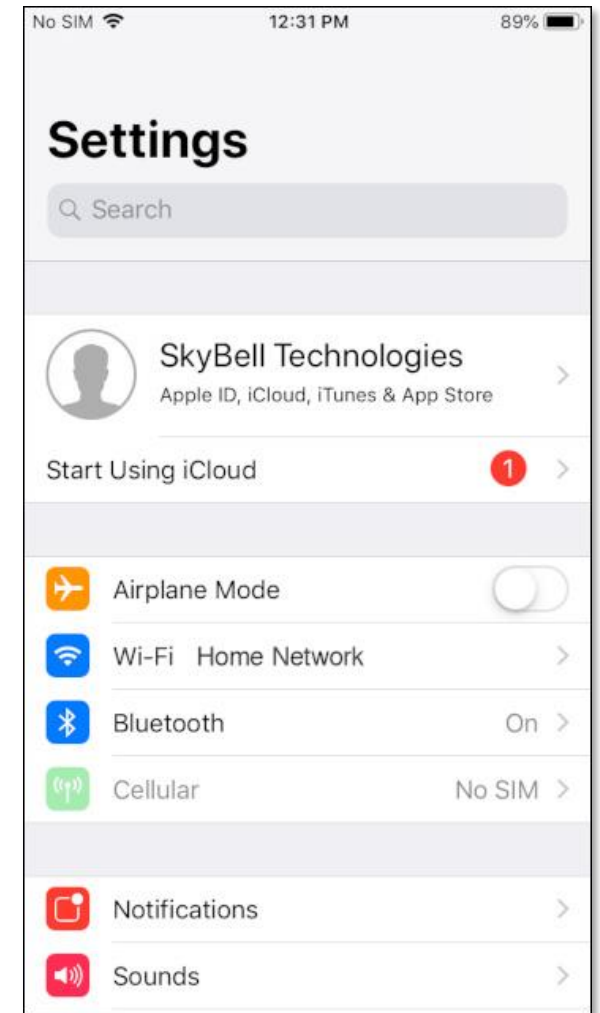
Step 6

- Launch the device settings by tapping the **Settings icon**.



Step 7

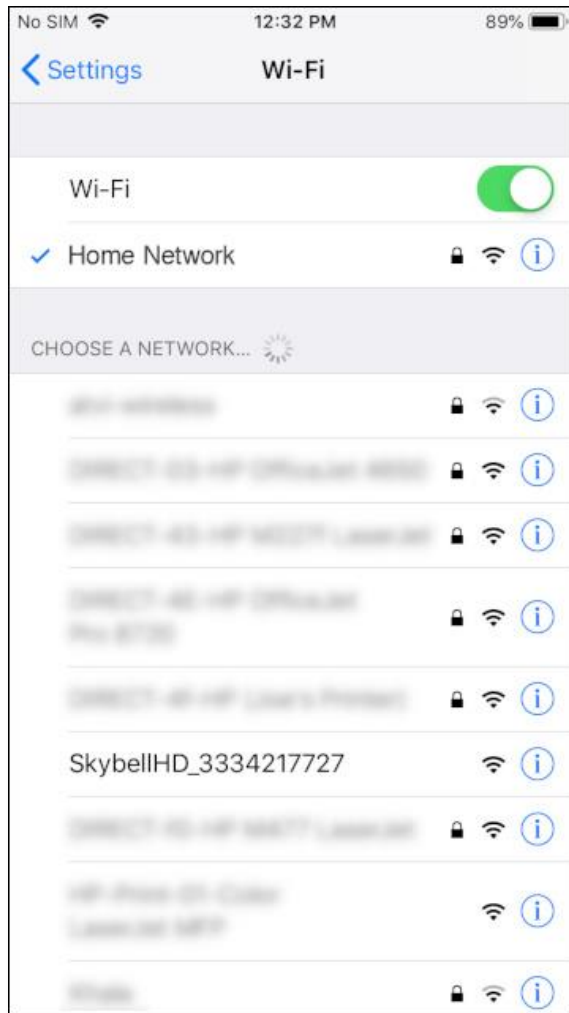
- Select the smart device's Wi-Fi network settings by tapping the **Wi-Fi network option** below the *Airplane Mode* option.



Step 8

A similar screen to the one below will be displayed.

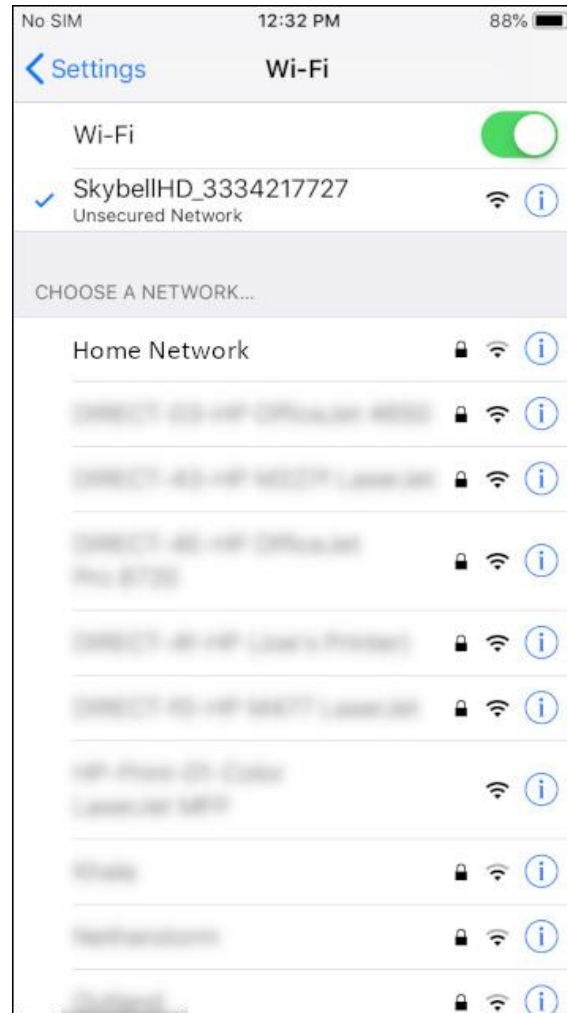
- Tap the **SkyBellHD_XXXXXXXX** network. The numbers after *SkyBellHD_* will be different to the ones shown. This will connect your smart device to the SkyBell device's Wi-Fi network (temporarily disconnecting your smart device from your home Wi-Fi network).



Step 9

A similar screen to the one below will be displayed.

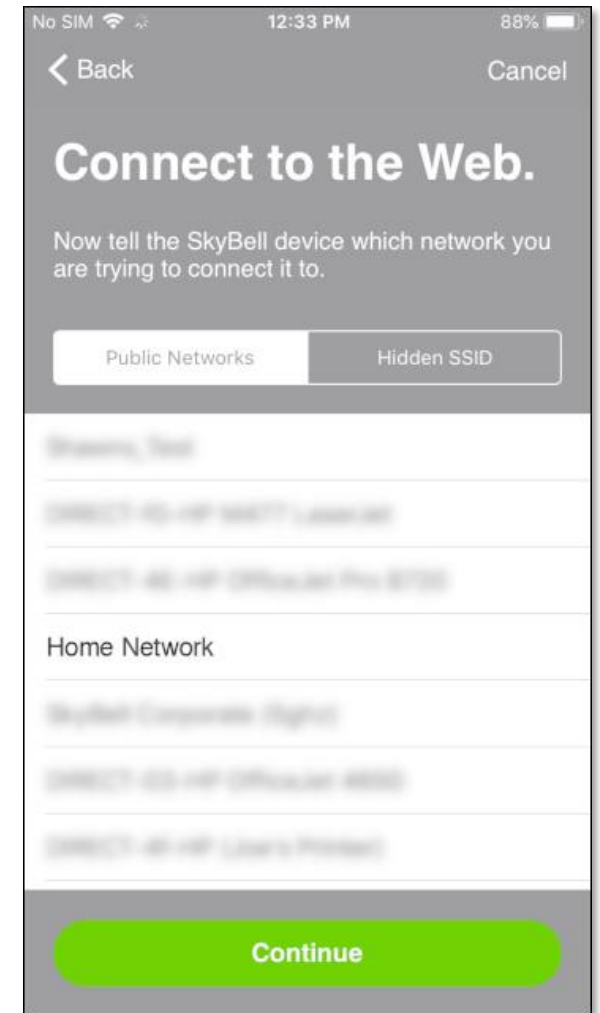
- **Verify** that the SkyBellHD_XXXXXXXX network is selected (at the top of the screen).



Step 10

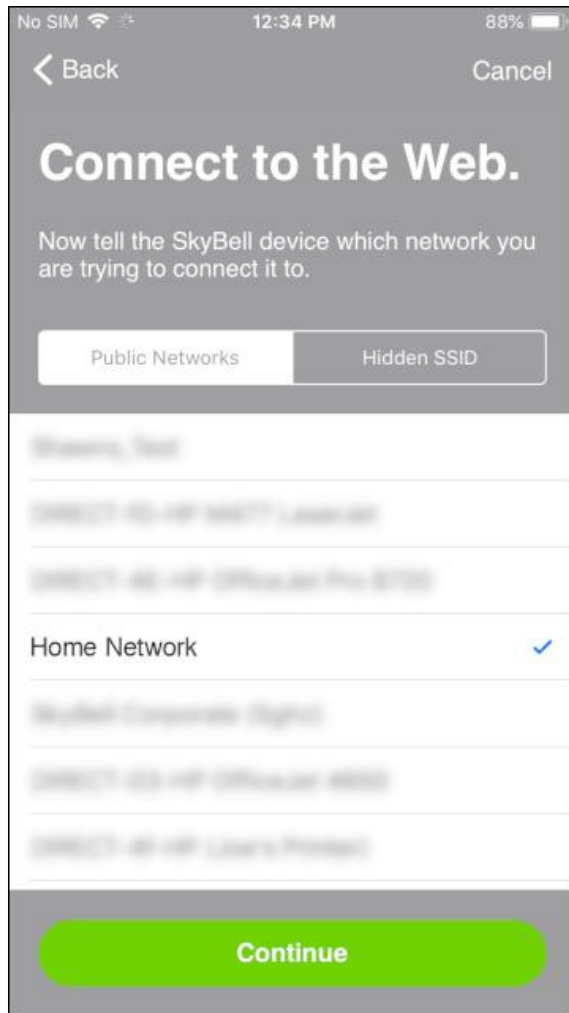
- Return to the SkyBell app by double clicking the **smart device's Home button** and selecting the **SkyBell app** from list of running background apps. You can also press the **smart device's Home button** and then find and tap the **SkyBell app icon**.

A similar screen to the one below will be displayed.



Step 11

- Select your **home Wi-Fi network** by tapping on the appropriate network name.
- Tap the **Continue** button.



Step 12

- Enter your **home Wi-Fi network password**, allowing your SkyBell device to connect to your home Wi-Fi network.
- Tap the **Connect** button.



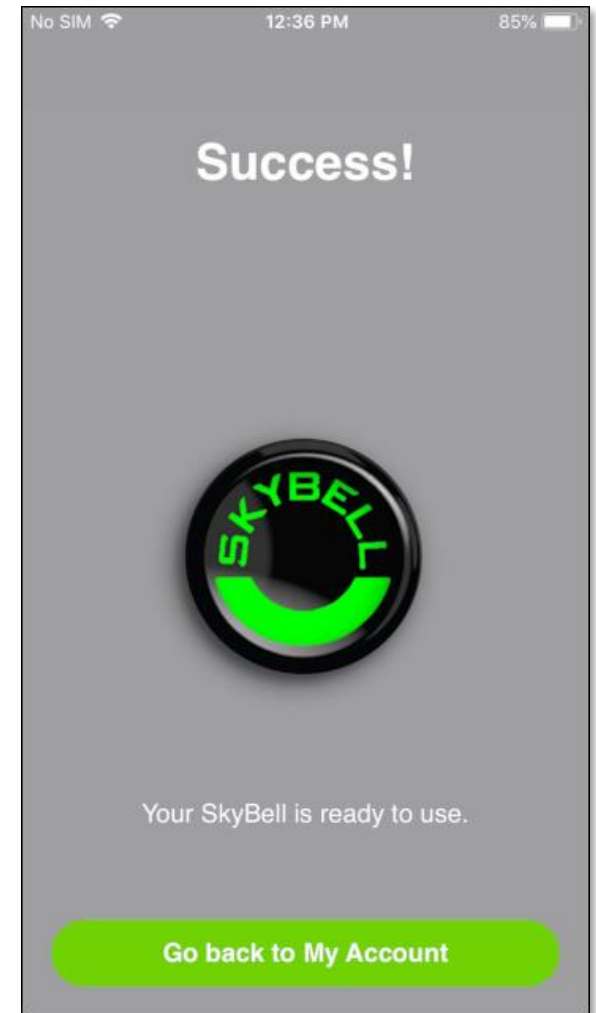
Your SkyBell device will now connect to your home Wi-Fi network and will also attach to your SkyBell account. During this process the SkyBell device LED will blink **orange** rapidly for approximately 10 seconds. The SkyBell app will show the configuration progress on screens like the ones below.



Step 13

Once the SkyBell device has been configured, the LED will change from blinking **orange** rapidly to blinking **blue** / **green**, and finally to solid **green**. The SkyBell app will display the **Sync Success** screen as shown below.

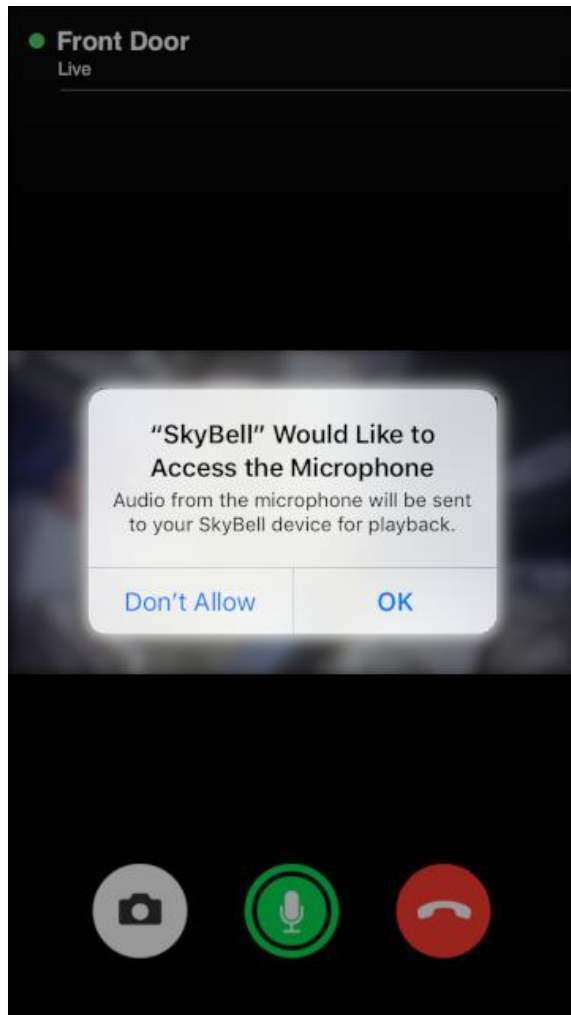
- Tap the **Go Back to My Account** button.



Step 14

The SkyBell app requires access to the smart device's microphone to allow your visitors to hear you when you answer the door.

- Grant permission by tapping the **OK** button.



Congratulations!

You have successfully set up your SkyBell.